Kubota

Kubota E-Service

RMI System
User Manual Browse

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Introduction

The RMI system is the self-help tool of KUBOTA for third party dealers for the download of Repair and Maintenance Information (RMI).

How to use RMI system?

Serial Number (PIN) search

Information inside the system can only be obtained via the PIN (Product Identification Number) of a specific machine. The PIN number exists of 17 digits.

The "PIN number" field is an mandatory field. The PIN is the serial number of the device and can be found on the serial number plate of the machine.

To search for information of a specific machine, follow the instructions hereunder:
- Fill in the correct PIN in the "PIN number:" field
- Select the "Find" button

After the RMI system has found a correct PIN number all relevant data will be shown.
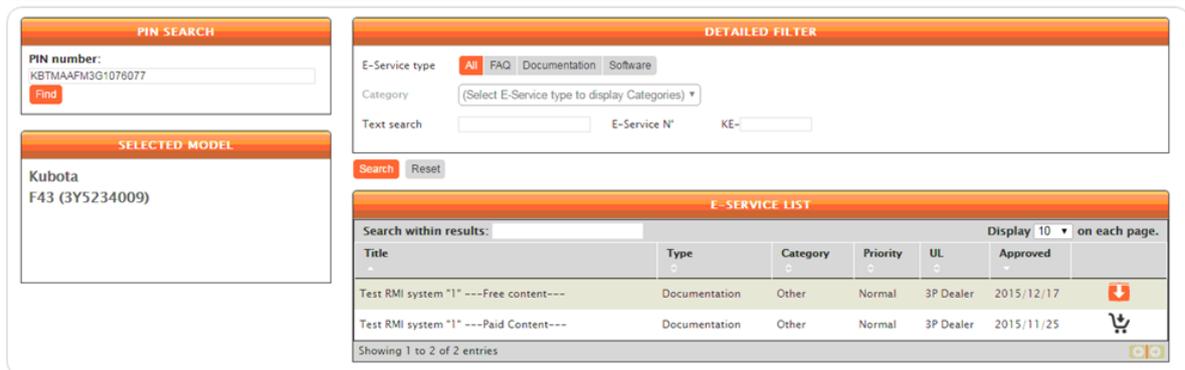
Category search

After the specific machine information has been found via the "Pin search" it is possible to do a more detailed search.

Information can found via the following RMI system types and categories:

- Select the required "E-Service type"
- Select the required "Category" (Optional)

Flash Info:
- Electronic
- Hydraulic
- Software
- Mechanical
- Compatibility

Documentation
- Diagnosis Manual
- Flat-Rate Schedule
- Illustrated Parts List
- Service Bulletin
- Workshop Manual

To search for a specific category, follow the instructions hereunder:
- Select the correct "E-Service type"
- Select the correct "Category"
- Select the "Search" button

Text search function

Information can also be found by a text search function. This function searches on all text of the post (Media not included).

To search via text, follow the instructions hereunder:
- Fill in a search term in the "text search" field

- Select the "Search" button

Text search function from selection

Information can also be found by a text search function after a selection has been made.
This search is on title only.

- Fill in a search term in the "Search within results" field

RMI system number search

Every post inside the system has its own unique identification number, called E-Service Number. It is possible to search for a specific post via the "E-Service Number" search field:

- Fill in a RMI system number in the "E-Service N" field

- Select the "Search" button

The E-Service No can be found in the left top of every opened post, see example.

OTHER

E-Service N°:	KE-685440
Publication Date:	17.12.2015

View information

After the correct post has been found there are 2 options:
- Open the post by clicking on the download button
- Open the post by clicking on the Title of the post

E–SERVICE LIST						
Title	**Type**	**Category**	**Priority**	**UL**	**Approved**	➕
OM M7001	Documentation	OM	Normal	Dealer	2015/09/10	⬇ ✎ 🗑

Showing 1 to 1 of 1 entries   Display 10 ▾ on each page.   Search within results: [   ]

E-Service N° 681893 - Documentation (Operator Manual)

Kubota **OPERATOR MANUAL**

OM M7001

	E-Service N°:	KE-681893
	Publication Date:	09.09.2015

Affected Machines

OM M7001

Media
☐ Show all languages

Title	Part number	Type	Language	
OM M7001 ENG	3J070-10071	PDF	EN	⬇

Showing 1 to 1 of 1 entries (filtered from 7 total entries)

Print Close

Language support content

Normally the preferred language (selected language on website) is shown directly. By marking the checkbox "Show all languages" other available documents in different languages are shown.

Media

☑ Show all languages

| Title	Part number	Type	Language	
OM M7001 ENG	3J070-10071	PDF	EN	⬇
OM M7001 FRE	3J070-10141	PDF	FR	⬇
OM M7001 DEU	3J070-10151	PDF	DE	⬇
OM M7001 ITA	3J070-10171	PDF	IT	⬇
OM M7001 POL	3J070-10191	PDF	PL	⬇
OM M7001 POR	3J070-10181	PDF	PT	⬇
OM M7001 SPA	3J070-10161	PDF	ES	⬇

Showing 1 to 7 of 7 entries

- View the attachments by clicking on the Online Viewer button

Online Viewer

The result of the view depends on the Internet Browser and Internet Browser settings.

Example Google Chrome:

The document is displayed directly.
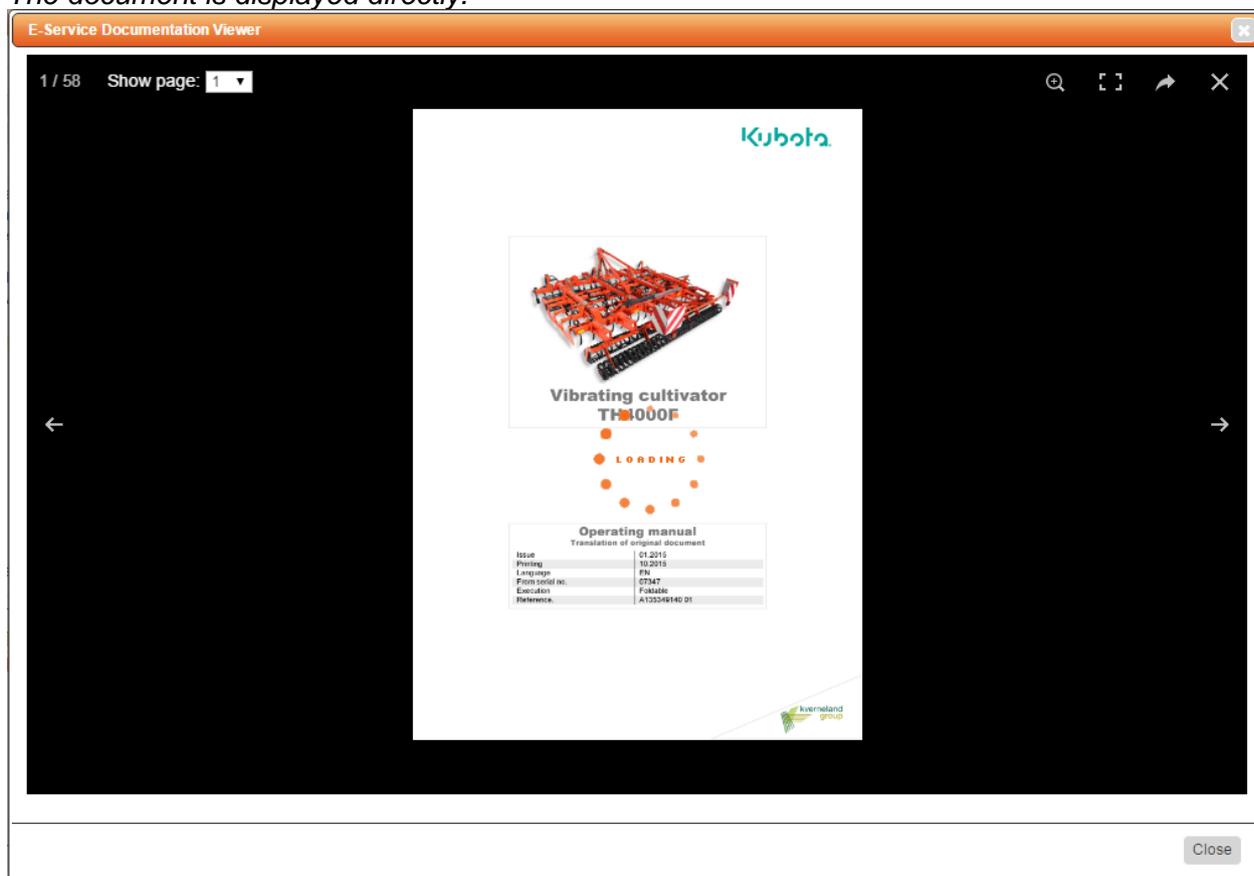
Via the button the view will go to Full Screen Mode.

Via the and the buttons it is possible to go to the previous or next page.

It is possible to go to a chosen page directly by selcting this page in from the drop-down box in the left top .
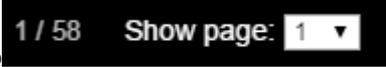
Via the "Download" button a specific page can be downloaded.

Zoom in and zoom out is done by selecting the "Zoom in" or "Zoom out" buttons or by clicking or tapping (touchscreen) on the middle of the screen.

The screen will be closed by clicking on one of the "close" buttons, or .

Free content

If content is for free there is no need to buy a subscription to be able to view the requested document. The open/view post button will appear in the right side of the post.

| M110GX,M135GX DM ---RMI Test--- Free Access | Documentation | OM | Normal | 3P Dealer | 2015/12/04 | |

Paid content

If a Third Party dealer is logged in some content is restricted for viewing via a subscription. To obtain a subscription to be able to view this restricted content a subscription for a certain period has to be purchase in the WebShop, see chapter WEBSHOP.

Paid content is indicated with the shopping cart button. Before being ablt to download this documents a subscription has to be purchased by pressing on the shopping cart button.

| M110GX,M135GX DM ---RMI Test--- | Documentation | OM | Normal | 3P Dealer | 2015/12/04 | |

If a subscription is obtained the shopping cart button will change into a open/view button, see example in the next picture.

| M110GX,M135GX DM ---RMI Test--- Free Access | Documentation | OM | Normal | 3P Dealer | 2015/12/04 | |

Language support

Information is always available in the English language

Support

Support and questions regarding the RMI system web application goes local countries KUBOTA representative.